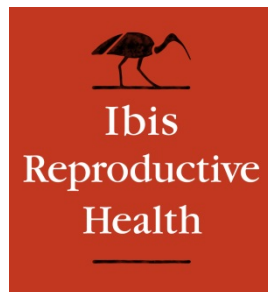


# Visit Flow Charts for Integrated and Non-Integrated Sites

Integration of Family Planning and HIV Care and Treatment Services, Nyanza Province, Kenya



# VISIT FLOW CHARTS FOR INTEGRATED SITES

WALK IN: HIV CLINIC

## RECEPTION:

- Client gives appointment card to the receptionist
- Retrieve client files
- Put appropriate forms in the file

## RECEPTION AND VITALS BENCH:

### New clients

- Enroll new clients

### All clients:

- Collect and document vitals
- Complete required fields on forms
- For clients interested in FP services, flag CCC file with a blue sticker and pull FP file (or start a new one).
- Write CCC ID on FP file (upper right hand corner)

HIV CLINIC WAITING BAY: HIV and FP health talks by Health Assistants

ANC referral

If pregnant

Adherence Counselor  
Provide counseling on adherence to ARVs and timing of DMPA injections and oral contraceptive pills

Phlebotomist or Lab Tech

Pharmacy

## RECEPTION BENCH:

Receive date for follow-up visit.

## CLINICAL BENCH:

- Physical exam and history
- HIV care and management

If sexually active,

- Collect data on sexual history, FP, & obstetric history on forms
- Counsel based on physical exam, vitals, history, and FP desires
- Provide condoms
- If interested FP services, provide patient education, answer questions or concerns, and provide desired method
- If method is not available, refer to the nearest location using referral form
- If using FP services – complete FP file and register
- Schedule follow-up visit based on HIV and FP needs

# VISIT FLOW CHART FOR NON-INTEGRATED SITES

WALK IN: PSC

## RECEPTION:

- Client gives TCA cards to the receptionist
- Retrieve client files
- Put appropriate OpenMRS forms in the file

## CCHA BENCH:

### New clients:

- Enroll new clients

### All clients:

- Collect and document vitals
- Complete required fields on CCC forms

PSC WAITING BAY: Health talks by CCHAs

Adherence Counselor  
Provide counseling on adherence to ARVs and timing of DMPA injections and oral contraceptive pills

Phlebotomist or Lab Tech

Pharmacy

## CLINICAL BENCH:

- Physical exam and history
  - HIV care and management
- If sexually active,
- Collect information on sexual history, FP, and obstetric history
  - Issue condoms

If pregnant

ANC referral

If interested in FP services

MCH/FP referral

CCHA Bench

Receive date for follow-up visit.